Hi, welcome to the page that includes the various services we offer for people who are deaf.

Options for users who are deaf.

For over 30 years, T-Mobile Accessibility has offered communication options for the deaf community from traditional relay services to modern wireless and app-based options. T-Mobile continues to take down communication barriers.

Accessible wireless.

T-Mobile offers the largest and fastest 5G network in the US so you can communicate faster in more places. Whether you’re making a video-call or a quick IP Relay call, have the confidence your call will be fast and smooth. Plus, with phone plans to meet a variety of needs, T-Mobile offers fantastic value for the deaf community.

Accessible meeting with captions.

Whether you’re joining a conference call or video meeting. Make it accessible with captions from T-Mobile. To explore the accessible meetings page to discover inclusive and effective communication however you meet, please click.

IP Relay

Look for a discreet, simple way to make calls that doesn’t require you to be camera ready? Discover the fast and accurate connections of T-Mobile IP Relay. Designed for anyone who is Deaf, Hard of Hearing, DeafBlind, or who has a speech disability. IP Relay requires only an internet-connected device to place a call through our operator-based relay service.

Traditional relay.

Prefer to place calls with your TTY or by dialing 711? You can do so by using your state’s relay services. You can also make calls using VCO Voice-Carry Over HCO Hearing Carry Over and STS Speech to Speech.

T-Moblie Accessibility currently provides state relay services for many states. The Commonwealth of Puerto Rico and the U.S. Virgin Islands. For a full description of how each service works, visit your state’s relay website.

Ready to make the switch?

Explore the possibilities with T-Mobile. Powered by T-Mobile’s 5G network. The accessibility services you love, VRS, IP Relay, Speech to Speech they are available in more places. Ready to experience the more inclusive network? Contact us and a member of our dedicated team will reach out.