<TRANSCRIPT:

Man in black t-shirt with “T” logo.

In ASL to camera:>

Hi. I’m so excited. Why? This year I filed my own taxes!

I just sent them to my bookkeeper for review. I can't wait for my refund!

<Man Looks Puzzled. He takes phone out of pocket and looks at the camera.>

That's my bookkeeper now. Calling me through IP Relay.

<Screen shows IP Relay conversation:

Hi Kevin, it’s Tanya. I had a couple questions on your tax return.

Kevin: I’m ready for my refund!

Tanya: Um…so…you know can’t claim your dog as a dependent, right?

<cut to shot of man’s face; and he looks shocked and embarrassed.>

<Conversation on call screen continues>

Tanya: And… can you tell me again how the 80-inch flat screen is a business expense. Do you have a business Kevin?

<Cut back Man. He’s even more embarrassed. He sets his phone aside and Signs to camera.>

Maybe I will call her later.

Anyway, if you need to follow up on your W-2 forms or get final prints of your tax returns IP Relay can make those calls quickly. IP Relay is easy,

Confidential and you can keep a record of your calls.

Best of all, there’s no cost for calls! Happy tax season everyone!

<Screen fades to black with the T-Mobile Accessibility logo. Below that is “Get started with IP Relay. Visit tmobileaccess.com/iprelay.” Below that is the following disclaimer:

Device and screen images simulated. Although T-Mobile IP Relay can be used for emergency calling, such emergency calling may not function the same as traditional 911/E911 services. By using T-Mobile IP Relay for emergency calling, you agree that T-Mobile is not responsible for any damages resulting from errors, defects, malfunctions, interruptions or failures in accessing or attempting to access emergency services through T-Mobile IP Relay whether caused by the negligence of T-Mobile Accessibility or otherwise. All calls are strictly confidential and no records of any conversations are maintained by T-Mobile. Other restrictions apply. © 2025 T-Mobile. USA, Inc. T-Mobile, the T logo, Magenta and the magenta color are registered trademarks of Deutsche Telekom AG.

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